NEW JERSEY
AMERICAN WATER
1025 Laurel Oak Road
Voorhees, NJ 08043

WE'RE INVESTING $657,000 IN YOUR NEIGHBORHOOD

Our customers in Long Hill count on us to provide safe, reliable water service. By constantly upgrading our infrastructure, we're planning to keep it that way. Think of it as your water bill at work – right in your own neighborhood.

WHAT: We're replacing 2,000 feet of aging cast iron main that was installed in the 1950s with new ductile iron main.

WHERE: Essex Street, from Passaic Avenue to east of Warren Street.

WHY: The pipeline project will improve water service reliability and increase water flows for household use and firefighting.

WHEN: Weather permitting, work is scheduled to begin mid-July and be completed by Labor Day. Final street restorations will be completed in the fall.

WHO: New Jersey American Water's qualified contractor, CRJ Contracting.

QUESTIONS? Call us at 1-800-272-1325, M-F, 7 a.m. – 7 p.m.

INFRASTRUCTURE. ONE MORE WAY WE KEEP LIFE FLOWING.

Safety First! Please drive carefully around work zones. Learn more about your water service at www.newjerseyamwater.com.

Local Postal Customer

NEW JERSEY
AMERICAN WATER

WE KEEP LIFE FLOWING™

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MAIN REPLACEMENT PROJECT TO START SOON

New Jersey American Water is preparing to replace approximately 2,000 feet of aging cast iron main that was installed in the 1950s with new ductile iron main along **Essex Street**, from Passaic Avenue to east of Warren Street. The project also includes replacing three fire hydrants and 50 utility-owned service lines along the pipeline route (see reverse for more information about service lines).

We'll also be installing meter pits at the curb area of your property, in our right of way. After installation, all that will be visible is a 15-inch circular cover that will be flush with the ground.

The project represents a critical investment for the company in support of our commitment to provide customers with safe, reliable water service.

PROJECT START/END AND WORK HOURS

Weather permitting, our contractor, CRJ Contracting, will begin work the week of July 16 and be completed by Labor Day. Work hours will be from 7 a.m. to 5 p.m., Monday through Friday. Work outside of these hours is not expected unless required to maintain project schedule. Final street restorations will be completed in the fall.

ACCESS TO THE METER

Once the meter pits are installed, and the entire project is complete, we'll contact you set up an appointment to move the meter from inside the property to the meter pit. To perform this work, we'll need to gain access to the existing water meter located inside your property, so we may relocate it to the new meter pit. There is no cost to you to have this work performed. The relocation of the meter should take approximately 20 - 30 minutes.

HOW TO PREPARE

To prepare for the removal of the meter from inside your property, we ask that you clear the area to the water meter for safe and easy access. During the process of the meter relocation the water service will be interrupted for a few minutes.

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BE SAFE. SLOW DOWN IN WORK ZONES.

Your safety, as well as the safety of your neighbors and our workers, is important to us! We work hard to keep our job sites safe, and we appreciate your effort to slow down and use caution around the construction site.

QUESTIONS?

Jim Person
Contruction Inspector
(973) 564-5725

We can also be reached at our Customer Service Center: 1-800-272-1325
Hours: 7 a.m.–7 p.m., M-F
For emergencies, we're available 24/7.

07-2018

ABOUT SERVICE LINES

There are two components of a service line.

Utility-owned portion of the service line: This is the portion of the service line that extends from the company's main in the street to the company shut off valve (generally located near the curb).

Customer-owned portion of the service line: The property owner is responsible for this portion. It extends from the company shut off valve to the inside plumbing.

If we replace the utility-owned service line serving your property, we'll notify you on the day the service line is replaced with further instructions on how to flush your household plumbing prior to using the water. If you're not home, we'll leave the instructions at your front door.

WHAT'S YOUR SERVICE LINE MADE OF?

Over the years, plumbers have used many different materials, including copper, PVC, lead and others. One way to find out what your service line is made of is to contact a licensed plumber. If we find lead during the course of our main replacement project, we'll contact you to discuss replacing your service line. Replacing lead service lines reduces your potential exposure to lead. To learn more, visit newjerseyamwater.com. Under Water Quality, select Lead and Drinking Water.

NEW JERSEY
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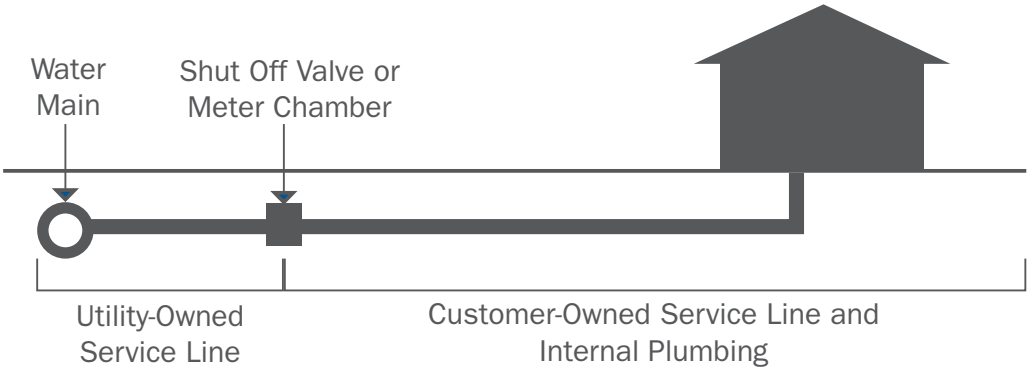
UTILITY-OWNED VS. CUSTOMER-OWNED PORTION OF THE SERVICE LINE



Please note: This diagram is a generic representation. Variations may apply.

PROJECT OVERVIEW AND WHAT YOU CAN EXPECT

- **Install, disinfect, test and place new main into service.** While we interconnect the new main to distribution system, customers may experience a temporary service interruption. Customers may also experience a slight discoloration of water. If this happens, run the water until it is clear.
- **Replace utility-owned service lines and transfer customers to the new main.** Once the main is installed, we'll return to connect customers to the new main. This may involve replacing utility-owned service lines. If we're replacing the utility-owned service line at your property, typically there is a 30- and 60-minute interruption of service while the contractor connects the new service line. We'll attempt to notify customers 24 hours in advance. We'll also notify you on the day the service line is replaced with instructions on how to flush your household plumbing prior to using water. It is important that you read and follow these instructions. If you're not home, we'll leave the instructions at your front door. You may want to consider storing a few gallons of water for drinking and cooking during the service line work.
- **Perform final paving and any restoration of concrete, driveway, grass and landscaping.**

Our crews will work as quickly as possible to shorten the length of these temporary inconveniences. We appreciate your patience and understanding during this project.

TRAFFIC FLOW AND ACCESSIBILITY

For the public's and workers' safety, traffic restrictions and/or alternating traffic patterns are likely to occur during work hours. New Jersey American Water's inspector, along with the contractor's personnel, will provide notice prior to any parking and/or driveway use restrictions. Street parking will not be allowed within the work areas. Notices will be posted the day prior of parking restrictions by 4 p.m. All emergency vehicles and local traffic will be allowed access during construction.

NOISE

As with any construction project, some noise will be unavoidable with this project. We apologize for any inconvenience, and appreciate your understanding and cooperation.

SITE MAINTENANCE

The project site will be maintained and cleaned each day before contractors have completed work.