



WE KEEP LIFE FLOWING®

BE SAFE. SLOW DOWN IN WORK ZONES.

Your safety, as well as the safety of your neighbors and our workers, is important to us! We work hard to keep our job sites safe, and we appreciate your effort to slow down and use caution around the construction site.



QUESTIONS?

For questions about this project, please contact our local team at LHTSewer@amwater.com

Sign up for alerts in your MyWater account.

Log on to our online self-service portal (mywater.amwater.com) to make sure your contact information is up-to-date. While you're there, tell us how you prefer to receive our notifications: by phone, text and/or email.*

**Standard text, data and phone rates may apply.*

WE'RE INVESTING \$3 MILLION IN LONG HILL

Pipe Cleaning and Lining Improves Wastewater Service

CLEANING AND LINING PROJECT TO START SOON

New Jersey American Water is preparing to clean and line nearly three miles of sewer main in the following areas:

- 1) The wooded area north of Valley Road between Passaic Avenue and Greenwood Drive and South of Valley Road between Loundsberry Meadow and South Warren Avenue.
- 2) The wooded area east of Morristown Road between Valley Road and Mountain Avenue.
- 3) The wooded area east of Mountain Avenue between Valley Road and the Passaic River.

Additional areas may be added as the project progresses. As part of the project, we will also be rehabilitating all lateral service lines and manholes along the pipeline route.

This project is part of our \$13 million commitment to invest in Long Hill's wastewater infrastructure from our acquisition agreement.

PROJECT START/END AND WORK HOURS

Weather permitting, our contractor, Spinello Companies, will begin work early December and expects to be completed by the end of February. Work hours will be from 8 a.m. to 4 p.m., Monday through Friday. Work outside of these hours is not expected unless required to maintain project schedule.

WHAT ARE THE BENEFITS OF THIS PROCESS?

The procedure extends the life of the main, improves the overall efficiency of the wastewater system and significantly reduce exfiltration and infiltration. Rehabilitation is an environmentally friendly option that greatly reduces any need of excavation, is more cost effective and faster than a total main replacement. The process enables a large portion of the Long Hill wastewater system to be inspected and rehabilitated with minimal impact to the community.

NOISE

As with any construction project, some noise will be unavoidable with this project. We apologize for any inconvenience, and appreciate your understanding and cooperation.

HOW TO PREPARE

Our qualified contractor, **Spinello Companies**, will provide more specific updates and instructions via door hangers when they are working in your area.

ODOR

During certain phases of the operation, customers may detect an odor. Odors are most likely in buildings with dry or non-existent traps. In most cases, pouring one or two gallons of water down your sinks and opening your windows can minimize any odors.

FREQUENTLY ASKED Q AND A

How do you clean and line wastewater pipes?

To complete the work, the wastewater mains are first cleaned with high pressure water and inspected using a robotic camera. An epoxy-based, impregnated polyurethane-coated felt tubing is pulled in, inflated and cured. After the sealant lining dries, the wastewater main is returned to service.

Will my wastewater service be interrupted?

Long-term service interruption is not expected. However, during the lining process, customers will experience temporary interruption of service while our contractor installs the liner. Customers will be notified prior to the work.

INFRASTRUCTURE. ONE MORE WAY WE KEEP LIFE FLOWING.